Resident Notification System

In our efforts to provide more reliable communications with residents of the Village of Thomaston, we have implemented Swiftreach Networks, Inc. as our emergency notification service provider.

SWIFT911 is a high speed notification program with the capability of delivering recorded messages to the community via telephone, email or text message. All the calls you receive will have a Caller ID of the Village of Thomaston.

In addition to providing residents with important information in the event of an emergency, this system will allow the Village to share other information with our residents, such as Village news, changes in services, meetings, and upcoming events.

You have the option of signing up to receive text messages and/or emails. **The Village preference is to contact residents by email and text.** If you do not have these services, the Village will attempt to communicate with you by phone.

Instructions for registering online:

1. Go to **www.villageofthomaston.org** and click on the Swift911Notification link on the home page.
2. Click the "Register Now" button to begin your registration. You will need to create a password.
3. If you wish to receive text messages, enter your cell phone number in the "Main Phone" box and check the box labeled "TXT/SMS".
4. Click "Submit Registration".
5. You will be prompted for a Confirmation Code. Do not close this window.
6. Open another tab in your browser to check your email for the confirmation code.
7. Enter the 4 digit confirmation code and click "Complete Registration".

Instructions for adding and editing your information:

1) Go to www.villageofthomaston.org and click on the Swift911 Notification link on the home page to sign in to the system using your email address and password.
2) Click on "My Contact Information" to add or edit your information.
   a) To add additional email addresses:
      i) In the email box, use a semi-colon between each address – No Spaces
   b) To add additional phone numbers:
      i) Click on the "add phone" button. You have the option to label the phone, i.e., "Home", "Work", John's Cell", etc.
      ii) Enter the phone number. If you wish to receive text messages, remember to check the box to opt-in for TXT/SMS.
      iii) Click "Save Updates".
      iv) Repeat for all phone numbers you wish to add.